

# Privacy Policy

The following sections contain information on the type, scope and purposes of processing your personal data as well as your rights. This information applies to the website <https://docs.payone.com>

Needless to say, we process your personal data exclusively within the framework of the data protection law. Data protection is, however, more than just a legal obligation for us: integrated data protection is the sign of customer-oriented quality and is the top priority at PAYONE.

**Controller:** PAYONE GmbH, Lyoner Straße 9, 60528 Frankfurt am Main, Germany

**Legal representative:** CEO: Niklaus Santschi, Frank Hartmann, Björn Hoffmeyer, Roland Schaar

Chairman of the supervisory board: Ottmar Bloching

**Data protection officer:** Axel Moritz, Lyoner Straße 9, 60528 Frankfurt am Main, Germany, [privacy@bspayone.com](mailto:privacy@bspayone.com)

Categories of personal data processed by us:	Purpose of processing:	Legal basis:	Period of storage:
IP address, website usage data (log data on website access or file retrieval, e.g. name of the retrieved file, date and time of retrieval, transferred data volume) and device information (e.g. operating system, browser type and version)	<ul style="list-style-type: none"> <li>• Network communication</li> <li>• Error detection and troubleshooting</li> </ul>	<ul style="list-style-type: none"> <li>• Section 6 Para 1 Cl. 1 (f) DGPR</li> <li>• Exp. Section. 6 Para 1 Cl. (a) and (b), Para 2 CL. (b) e-privacy regulation (from 2019 onwards)</li> </ul>	<ul style="list-style-type: none"> <li>• 7 days</li> <li>• Insofar as further storage is required for evidentiary purposes, deletion shall take place after final clarification of the incident.</li> </ul>

## Legitimate interest if legal basis exists = Art. 6 Para. 1 Cl. 1(f) GDPR

The legitimate interest in the temporary storage of log data (server log files) is in our interest in an efficient and secure provision of our online offer. In addition, see the following notes on the web analysis and marketing tools usedr.

## Legal rights of the data subjects

	Currently applicable version of the Federal Data Protection Act (until 24 May 2018)	GDPR (from 25 May 2018)
Right of access	<a href="#">Section 34 Federal Data Protection Act</a> (old)	<a href="#">Art. 15 GDPR</a>
Right to rectification	<a href="#">Section 35 Para 1 Federal Data Protection Act</a> (old)	<a href="#">Art. 16 GDPR</a>
Right to restriction of processing	-	<a href="#">Art. 18 GDPR</a>
Right to object	<a href="#">Section 15 Para 3 German Telemedia Act</a>	<a href="#">Art. 21 GDPR</a>
Right to data portability	-	<a href="#">Art. 20 GDPR</a>
Right to lodge a complaint with a supervisory authority	<a href="#">Section 38 Federal Data Protection Act</a> (old)	<a href="#">Art. 57 Para 1(f), Art. 77 GDPR</a>
Right of withdrawal	<a href="#">Section 28 Para 3a Federal Data Protection Act</a> (old) (assumed in the Act)	<a href="#">Art. 7 Para 3 GDPR</a>

In order to exercise your legal rights as the data subject, please contact us in writing at the aforementioned address or send us an email to [privacy@payone.com](mailto:privacy@payone.com).

Legal obligation to provide personal data:	No Yes
Does automated decision-making take place?	No Yes
What is the source of the personal data? (if not provided by the data subject)	Not relevant