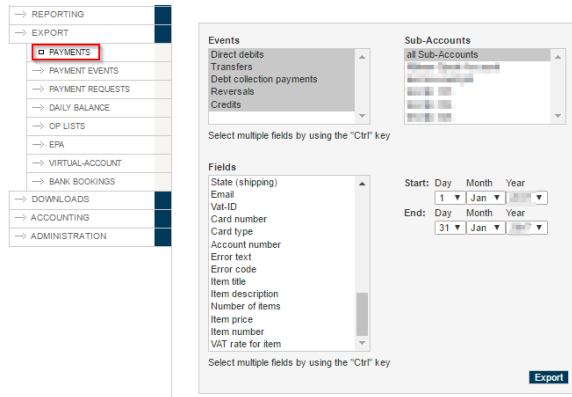


Export (English)

Payments

The payments export enables you to export your previous transaction data in the PAYONE Merchant Interface (PMI). In this context, differing criteria can be freely selected and are explained in further detail in the following parts of this document.



It is firstly necessary to specify the required criteria in order to trigger the generation of a CSV file in the next step via the Export button which is, in turn, available a short time later as a download.

Different types of process can be exported: with the multiple selection feature, it is also possible for several or all of the types of process to be contained in a single export file.

The export time frame is limited to 31 days as standard.

Parameter	Short Explanation
Direct debits Source	collection in the direct debit process, debiting of credit cards, etc.
Transfers Source	advance payment, cash on delivery, invoice, online credit transfer
Debt collection payments Source	payments made via your debt collection service provider
Reversals Source	return payments with direct debit payments, charge backs with credit card payments
Credits Source	return credit transfers triggered by the merchant, e.g. on the purchaser's bank account, on their credit card account, or on their PayPal account.

The time frame under consideration can be selected via a start and end date. The date of the entry of the payment and/or the transaction and not of the receivable is decisive in this case.

Parameter	Short Explanation
Creation time	date/time on which the payment was acquired by the system
Booking date	date under which the payment was acquired in the accounting Booking date (YYYYMMDD) FormatDATE(8), YYYYMMDD
Document date	date of the business transaction in question (date of the receipt of payment) Document date (YYYYMMDD) FormatDATE(8), YYYYMMDD
Document reference	external reference number of the payment, e.g. account statement number

- 1 [Payments](#)
 - 1.1 [Example](#)
- 2 [Payment Events](#)
 - 2.1 [Example](#)
- 3 [Payment Requests](#)
 - 3.1 [Example](#)
- 4 [Daily Balance](#)
 - 4.1 [Example](#)
- 5 [OP Lists](#)
 - 5.1 [Example](#)
- 6 [EPA](#)
 - 6.1 [Example](#)
- 7 [Virtual Account](#)
 - 7.1 [Example](#)

Sample Exports for Download

File	Modified
File TX_2017-11-01_2017-11-30.csv	2019-10-25 by PA YONE Writer
File TX_2018-08-01_2018-08-31.csv	2019-10-25 by PA YONE Writer
File PAYMENTS_2017-11-01_2017-11-30.csv	2019-10-25 by PA YONE Writer
File CLAIM_2017-11-01_2017-11-30.csv	2019-10-25 by PA YONE Writer
File BANK_171101000.csv	2019-10-25 by PA YONE Writer
File OPOS_2017-11-01_2017-11-30.csv	2019-10-25 by PA YONE Writer
File EPA_2017-11-01_2017-11-30.csv	2019-10-25 by PA YONE Writer
File VA_2015-08-01_2015-08-31.csv	2019-10-25 by PA YONE Writer

[Download All](#)

Process-Parameter	individual parameter
Event	type of process
Payment type	category of payment method C.f. clearingtype
Sub type (of payment)	with which the transaction was completed (provider) C.f. subtype - export
Amount	amount of the transaction
Currency	currency in which the transaction was completed
First name	first name of the purchaser
Surname	surname of the purchaser
Company	company of the purchaser
Address addition	Additional information on the address of the purchaser
Street	street of the purchaser
Town	location of the purchaser
Postcode	postcode of the purchaser
Country	country of the purchaser
State	region of the purchaser
First name (shipping)	first name of the consignee
Last name (shipping)	surname of the consignee
Company (shipping)	company of the consignee
Address addition (shipping)	Additional information on the address of the consignee
Street (shipping)	street of the consignee
Street number (shipping)	street number of the consignee
City (shipping)	location of the consignee
Zip (shipping)	postcode of the consignee
Country (shipping)	country of the consignee
State (shipping)	region of the consignee
Email	email address of the consignee
Vat-ID	Vat-ID of the purchaser
Card number	with credit card payments: Card number in secure format
Card type	with credit card payments: Account number of the purchaser
Account number	bank account number of the purchaser
Error text	with chargebacks, refer to the "API documentation"
Error code	with chargebacks, refer to the "API documentation"
Item title	title of the item
Item description	description of the item
Number of items	quantity of the items
Item price	price of the item
Item number	number of the item
VAT rate for item	VAT rate of the item



Please note:

With incoming credit transfers and chargebacks, the date of the account statement applies. With debit entries and credit entries, the date on which they were carried out applies, but not the date on which the debit entry and/or the credit transfer was entered on the account.

Example

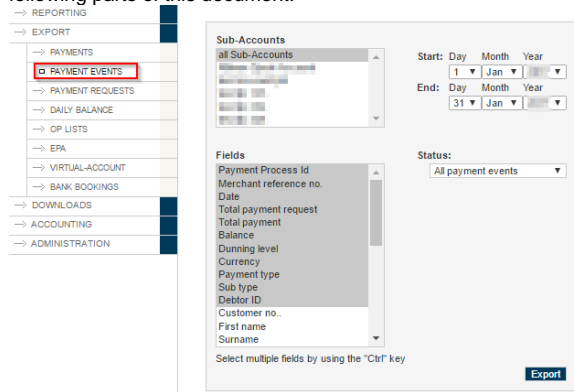
Here you can download an example export for Payment as CSV-file:

CSV-file

CSV-file

Payment Events

The payment processes export shows the status of the payment processes for either individual or all of the available sub-accounts available at the time of the export. It is possible to filter within the payment processes according to specific circumstances, such as all of the receivables which are currently at a certain dunning level. The different criteria can be freely selected and are explained in further detail in the following parts of this document.



The time frame under consideration can be selected via a start and end date. The date of the initialisation of the payment process and/or the transaction is decisive in this case.

Different circumstances can be individually filtered from the payment processes. Possible circumstances which are assigned to the dunning level field in the payment processes:

- All payment events
- Outstanding payment events
- Dunning proposal list
- Dunning level 1
- Dunning level 2
- Dunning level 3
- Dunning level 4
- Debt collection proposal list
- With debt collection agency
- Settled payment events

Parameter	Short Explanation
Field name	description
Payment Process Id	process number of the PAYONE platform
Merchant reference no.	reference number of the merchant which was handed over to the PAYONE platform with the booking
Date	initiation of the payment process (UNIX time stamp)
Total payment request	sum of all receivables (in the biggest currency unit! e.g. EURO)

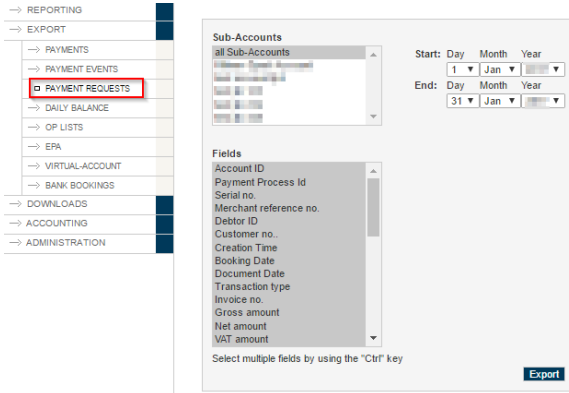
Total payment	sum of all payments (in the biggest currency unit! e.g. EURO)
Balance	of the process account (in the biggest currency unit! e.g. Euro)
Dunning level	dunning status of the purchaser
Currency	<p>Specifies currency for this transaction</p> <p>FormatLIST Permitted values ISO 4217 (currencies) 3- letter-codes SamplesEUR USD GBP</p>
Payment type	category of payment method C.f. clearingtype
Sub type (of payment)	with which the transaction was completed (provider) C.f. subtype - export
(PAYONE) Debtor ID	PAYONE debtor no.
(Merchant) Customer no.	customer number with merchant
First name	first name of the purchaser
Surname	surname of the purchaser
Company	possible company name of the purchaser
Address addition	Additional information on the address of the purchaser
Street	street name of the invoice address
Town	location of the invoice address
Postcode	postcode of the invoice address
Country	country of the invoice address (ISO - 3166)
State	region of the purchaser
First name (shipping)	first name of the consignee
Last name (shipping)	surname of the consignee
Company (shipping)	company of the consignee
Address addition (shipping)	Additional information on the address of the consignee
Street (shipping)	street of the consignee
Street number (shipping)	street number of the consignee
City (shipping)	location of the consignee
Zip (shipping)	postcode of the consignee
Country (shipping)	country of the consignee
State (shipping)	region of the consignee
Email	email address of the invoice recipient

Example

Here you can download an example export for Payment Events as CSV-file:

Payment Requests

The Receivables export shows all of the receivables to have been entered for either individual or all of the available sub-accounts, and can be downloaded by authorised users in the PAYONE Merchant Interface (PMI). In this context, the different criteria can be selected freely and are described in the following parts of this document.



The time frame under consideration can also be selected here via a start and end date. The date of the entry of the payment and/or the transaction and not of the receivable is decisive in this case.

Parameter	Short Explanation
Field name	description
Account ID	ID of the sub-account of the PAYONE platform
PAYONE process Id	process number of the PAYONE platform
Serial no.	sequence number of the step within the transaction
Merchant reference no.	reference number of the merchant which was handed over to the PAYONE platform with the booking
(PAYONE) Debtor no.	automatically assigned PAYONE platform internal customer number (return parameter user-ID)
(Merchant) Customer no.	customer number of the purchaser with the merchant which was handed over to the PAYONE platform with the booking (request parameter customer ID)
Creation time	date/time on which the payment was acquired by the system
Booking date	date under which the payment was acquired in the accounting
Document date	date of the business transaction in question (date of the receipt of payment)
Transaction type	receivable type C.f. 5.3
Invoice no.	bill number with merchant
Gross amount	gross sum of the receivable
Net amount	net sum of the receivable
VAT amount	VAT sum of the receivable
VAT rate	rate of VAT in percent
Currency	currency in which the transaction was completed

First name	first name of the purchaser
Surname	surname of the purchaser
Company	company of the purchaser
Address addition	Additional information on the address of the purchaser
Street	street of the purchaser
Town	location of the purchaser
Postcode	postcode of the purchaser
Country	country of the purchaser
State	region of the purchaser
First name (shipping)	first name of the consignee
Last name (shipping)	surname of the consignee
Company (shipping)	company of the consignee
Address addition (shipping)	Additional information on the address of the consignee
Street (shipping)	street of the consignee
Street number (shipping)	street number of the consignee
City (shipping)	location of the consignee
Zip (shipping)	postcode of the consignee
Country (shipping)	country of the consignee
State (shipping)	region of the consignee
Email	email address of the purchaser
Vat-ID	turnover tax identification no.

Example

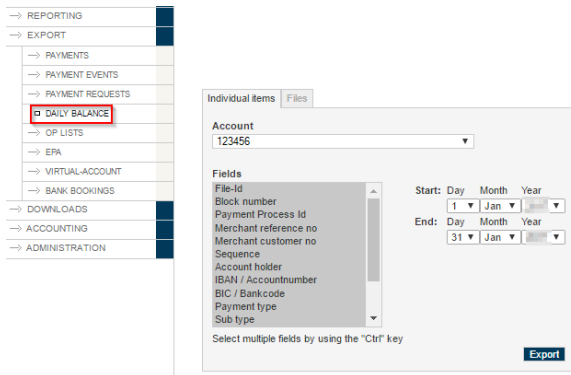
Here you can download an example export for Payment Requests as CSV-file:

CSV-file

Daily Balance

The daily closing export offers the possibility of exporting individual items and files of the daily closings that have been completed. In these daily closings, the direct debits and credit transfers from one day or several days are summarised.

The different criteria can be freely selected and are explained in further detail in the following parts of this document.



The time frame for evaluation can be selected via a start and end date. The date of the entry of the payment and/or the transaction and not of the receivable is decisive in this case.

Parameter	Short Explanation
File ID	File transfer exchange number (with the credit transfer of (collective-) direct debits, this number is shown in the intended purpose of the account statement). In the export it is possible to see which individual customer payments are located in a collector.
Block number	aggregation of SEPA direct debits depending on the due date
Payment process Id	PAYONE process ID
Merchant reference no.	merchant reference number
Merchant customer no.	customer number with merchant
Sequence	sequence number
Account holder	holder of the account
IBAN / Account number	account number of the account
BIC / Bankcode	Sort code
Payment type	category of payment method C.f. clearingtype
Sub type (of payment)	with which the transaction was completed (provider) C.f. subtype - export
Amount	total price in the smallest currency unit
Purpose	dynamic text component
Mandate reference	SEPA credit transfer reference (can be generated by PAYONE or is given by the merchant as a parameter)
Date of mandate	the mandate was issued

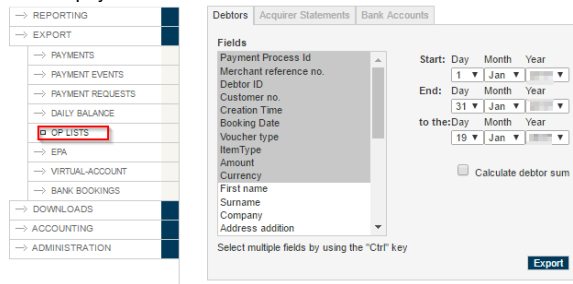
Example

Here you can download an example export for Daily Balance as CSV-file:

CSV-file

OP Lists

The OP list (open items list) export can be downloaded by authorised users in the PAYONE Merchant Interface (PMI). In this context, all of the open items from a definable time frame are exported at a definable target date from the past. In this way, for example, it is possible for all of the open items to be viewed which occurred in January and were still open in March. In this context, an open item can also be an overpayment.



Example

Here you can download an example export for OP-Lists as CSV-file:

CSV-file

The time frame under consideration can be selected via a start and end date, and the due date is defined by determining the until-date. Open items can be displayed accordingly using the Acquirer Statements and Bank Accounts tabs. If several bank accounts are used, these can be selected separately.

1

For Debtor and Acquirer Statements:

Parameter	Short Explanation
Field name	description
PAYONE process Id	PAYONE process ID
Merchant reference no.	merchant reference number
(PAYONE) Debtor no.	automatically assigned PAYONE platform internal customer number (return parameter user-ID)
(Merchant) Customer no.	customer number with merchant
Creation time	date/time on which the payment was acquired by the system
Booking date	date under which the payment was acquired in the accounting
Voucher type	type of business transaction
Item type	type of entry
Amount	transaction sum
Currency	currency in which the transaction was completed
First name	first name of the purchaser
Surname	surname of the purchaser
Company	company of the purchaser
Address addition	Additional information on the address of the purchaser
Street	street of the purchaser
Town	location of the purchaser

Postcode	postcode of the purchaser
Country	country of the purchaser
State	region of the purchaser
First name (shipping)	first name of the consignee
Last name (shipping)	surname of the consignee
Company (shipping)	company of the consignee
Address addition (shipping)	Additional information on the address of the consignee
Street (shipping)	street of the consignee
Street number (shipping)	street number of the consignee
City (shipping)	location of the consignee
Zip (shipping)	postcode of the consignee
Country (shipping)	country of the consignee
State (shipping)	region of the consignee
Email	email address of the purchaser

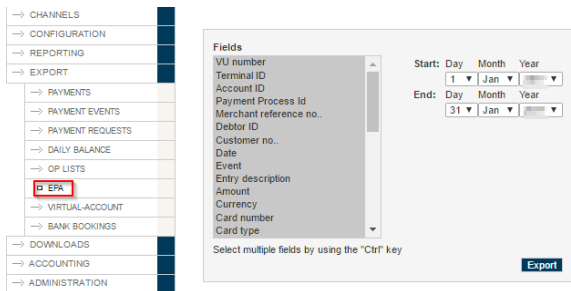
2

For bank accounts:

Parameter	Short Explanation
Field name	description
Statement number	number of the account statement
Creation time	date/time on which the payment was acquired by the system
Booking date	date under which the payment was acquired in the accounting
Voucher type	type of business transaction
Item type	type of entry
Amount	transaction sum
Currency	currency in which the transaction was completed
Bookingtext	text which is supplemented by the intended purpose (dynamic)
Reason for payment 1-10	dynamic text component
Account holder	holder of the account
Bank account	account number of the account
Bank Code	sort code

EPA

EPA files (Electronic Payment Advice) are Settlement files from Acquirers, and just like an account statement, they contain information about completed payments, chargebacks and credit entries. EPA files can be obtained from the PAYONE platform, and just like account statements, automatically processed and assigned to the processing account. Acquirers regularly pay the credit balance from completed credit card transactions into the contractual partner's bank account. In this context, the transactions from the accounting period in question are generally summarised in one invoice. At the same time, the individual transaction-related information from a settlement is generated as an EPA file and provided by the Acquirer.



The PAYONE platform offers the option of downloading the information from the provided EPA files, enriched with internal data from the PAYONE platform such as the merchant reference number, the customer number and the address of the customer in CSV format.

Parameter	Short Explanation
Field name	description
VU number	contractual company number
Terminal ID	ID of the terminal used for the transaction
Account ID	ID of the sub-account that was used
Payment process Id	process number of the PAYONE platform
Merchant reference no.	reference number of the merchant which was handed over to the PAYONE platform with the booking
(PAYONE) debtor no.	automatically assigned PAYONE platform internal customer number (return parameter user-ID)
(Merchant) Customer no.	customer number of the purchaser with the merchant which was handed over to the PAYONE platform with the booking (request parameter customer ID)
Date	date of the transaction
Event	type of process C.f. 5.2
Entry description	text of the entry
Amount	transaction sum
Currency	currency in which the transaction was completed
Card number	credit card number (in brief)
Card type	brand of card (Visa, MasterCard, etc.)
First name	first name of the purchaser
Surname	surname of the purchaser
Company	company of the purchaser
Address addition	Additional information on the address of the purchaser
Street	street of the purchaser
Town	location of the purchaser
Postcode	postcode of the purchaser
Country	country of the purchaser
State	region of the purchaser

First name (shipping)	first name of the consignee
Last name (shipping)	surname of the consignee
Company (shipping)	company of the consignee
Address addition (shipping)	Additional information on the address of the consignee
Street (shipping)	street of the consignee
Street number (shipping)	street number of the consignee
City (shipping)	location of the consignee
Zip (shipping)	postcode of the consignee
Country (shipping)	country of the consignee
State (shipping)	region of the consignee
Email	email address of the purchaser
VAT-ID	turnover tax identification no.

Example

Here you can download an example export for EPA as CSV-file:

CSV-file

Virtual Account

In the virtual account export, you are provided with the individual purchases and subscriptions which have been settled in the Billing module. With a start and end date, the evaluation time frame – for which the appropriate transaction data of the virtual account can be exported as a CSV file – can be freely selected. The generation of this file is also triggered by the Export button.

Parameter	Short Explanation
Field name	description
Account ID	ID of the sub-account that was used
Virtual-Account-ID	ID of the virtual account in question
Virtual-Account-Name	name for the clear identification of the virtual account
Process ID (VA)	process number on the virtual account
Process-Reference (VA)	merchant reference in the virtual account
Process-Parameter	individual parameter
Creation time	date/time on which the payment was acquired by the system
Amount	transaction sum

Currency	currency in which the transaction was completed
Payment Process ID	process number of the PAYONE platform
(PAYONE) Debtor no.	automatically assigned PAYONE platform internal customer number (return parameter user-ID)
(Merchant) Customer no.	customer number of the purchaser with the merchant which was handed over to the PAYONE platform with the booking (request parameter customer ID)
First name	first name of the purchaser
Surname	surname of the purchaser
Company	company of the purchaser
Address addition	Additional information on the address of the purchaser
Street	street of the purchaser
Town	location of the purchaser
Postcode	postcode of the purchaser
Country	country of the purchaser
State	region of the purchaser
First name (shipping)	first name of the consignee
Last name (shipping)	surname of the consignee
Company (shipping)	company of the consignee
Address addition (shipping)	Additional information on the address of the consignee
Street (shipping)	street of the consignee
Street number (shipping)	street number of the consignee
City (shipping)	location of the consignee
Zip (shipping)	postcode of the consignee
Country (shipping)	country of the consignee
State (shipping)	region of the consignee
Email	email address of the purchaser
Vat-ID	turnover tax identification no.

Example

Here you can download an example export for VA as CSV-file:

CSV-file