

Integration Guide Oxid 6

1

Requirements

An active PAYONE - Account is required. If you do not have one yet, please [contact us](#).

2

Plugin Installation

You have 2 ways to install our plugin:

Installation via Composer

Oxid 6 uses [composer](#) for dependency management, so our extension is also installed via composer. Please perform the following steps to install the extension:

SSH to the directory of your Oxid `composer.json` file and perform the following command:

```
composer require payone-gmbh/oxid-6
```

Installation via Github

Down

3

PAYONE - Portal configuration

To send the transaction status to the correct address, the log in to the PAYONE Merchant Interface (PMI).

Under *Configuration Payment Portals YOUR_PORTAL Advanced TransactionStatus URL*

```
<SHOPURL>/modules/fc/fcpayone/status.php
```

Quick Facts

Payment methods + Features

OXID
esales

6

Payment
methods

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Transactionstatus URL:

```
<SHOPURL>/modules/fc/fcpayone/status.php
```

Latest Release

v1.6.2



Oxid 6 Plugin:

Release v1.6.2

[PAYONE Admin](#) posted on
Jan 26, 2022
Bugfixes

* Creditcard bugs fixed

Maintenance

* tested with Shop 6.4

- [oxid6](#)
- [integrations](#)

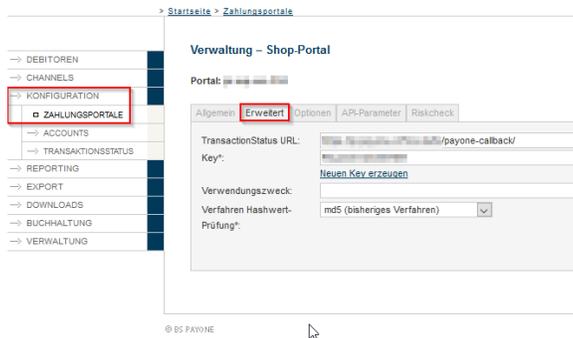
Download

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Table of Contents

- [1 Requirements](#)
- [2 Plugin Installation](#)
- [3 PAYONE - Portal configuration](#)
- [4 Payment methods setup](#)
 - [4.1 Special adjustments](#)
- [5 Editing the orders](#)
 - [5.1 Capture](#)

- 5.2 Refund
- 6 Extended configurations
- 7 Quick Facts



Please leave the hash check on md5 to ensure correct communication between PAYONE and the store.

Additional Response-data

Under *General*, set the Additional Response data for both Live and Test modes to "on".



4

Oxid - Admin configuration

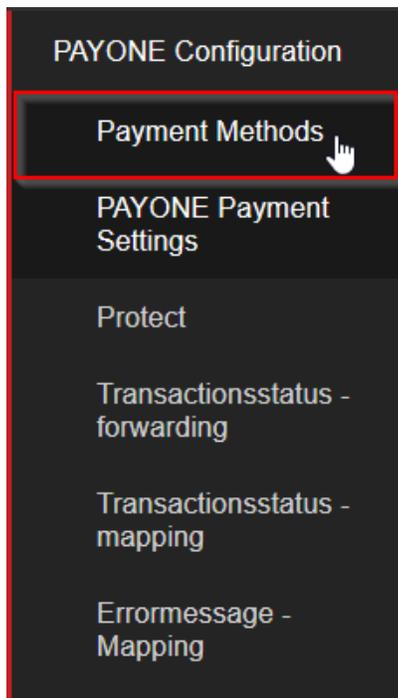
- Activate the module in the Oxid backend.

ACTIVE	NAME
	Advanced Pay & Support (OXID by PAYONE)
	GDPR Opt-in
	Items/Checkout and Items Payments
	Payment Payments
<input checked="" type="checkbox"/>	PAYONE Payment für OXID eShop
	PayPal
	WYSIWYG Editor + Mediathek

5

Payment methods setup

- In the menu item *Configuration Payment methods* both the standard payment methods of your OXID eShop and the payment methods available via PAYONE are displayed. Here you can configure the desired payment methods.



- The PAYONE payment types are an extension of the OXID standard payment types and offer additional options. To display only the PAYONE payment types, use the filter function *PAYONE* Only in the header of the payment type table.

<input type="text"/>	Nur PAYONE <input checked="" type="checkbox"/>
A NAME	
<input checked="" type="checkbox"/> Bankeinzug/Lastschrift	
<input checked="" type="checkbox"/> Barzahlen	

Overview

The overview shows you all PAYONE payment methods that are available for configuration. Please only configure the payment methods that have been activated for your merchant account.

A	NAME
<input checked="" type="checkbox"/>	Bankeinzug/Lastschrift
<input checked="" type="checkbox"/>	Barzahlen
	BillSAFE
<input checked="" type="checkbox"/>	Klarna Rechnung
<input checked="" type="checkbox"/>	Kreditkarte Channel Client-API
	Kreditkarte Channel Frontend
<input checked="" type="checkbox"/>	Nachnahme
<input checked="" type="checkbox"/>	Online-Ueberweisung

Basic Configuration

Basic Configuration

You can recognize all PAYONE payment methods by the displayed logo.

Main Country RDFa



This is a PAYONE payment method

Authorize-Method Preauthorization Authorize

PAYONE Operation mode Live mode Test mode

Active

Name

Price Surcharge/Reduction (€) abs

Base of price surcharge/reduction: 1. Value of all goods in cart 2. Discounts 3. Vouchers 4. Shipping costs 5. Gift Wrapping/Greeting Card

min. Credit Rating

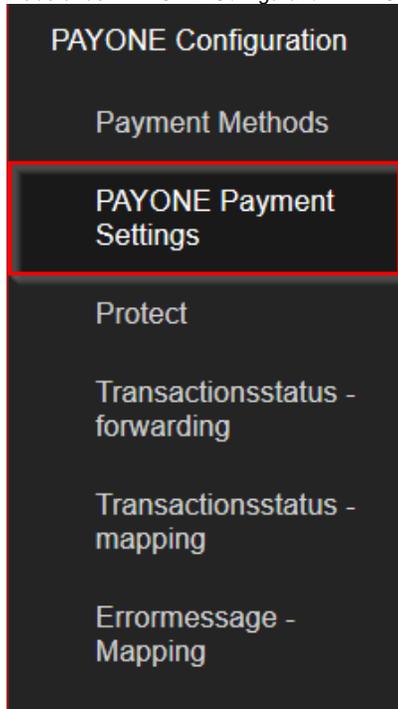
Field	Description
Authorization-Method	<ul style="list-style-type: none"> Preauthorization - The amount to be paid is reserved in the course of the order. In this case, the debit must be initiated in a second step when the goods are delivered (Capture). The receivable is only posted after the capture has been carried out. Authorize - The amount to be paid is collected immediately when the order is placed. The receivable is immediately booked on the PAYONE platform.
PAYONE Operating mode	Here you can specify for the respective payment type whether the payments are to be processed in test mode or whether they are to be executed "live". You can also configure the test mode for individual payment types.
Active	Determines whether the payment method is available in the checkout process.
Name	Name of the payment method, which will be displayed in the checkout.
Price Surcharge/Reduction	<p>Here you can set a price premium/discount for the payment type. The prices can be indicated in two different ways:</p> <ul style="list-style-type: none"> abs - indicates the absolute price (e.g. if you enter 7.50, 7.50 euros will be charged). % - calculates the price in relation to the shopping cart value. (Example: enter "2", 2% of the cart value will be added). You can also enter negative values. (Example: enter "-2", 2% of the cart value will be deducted).
min. Credit Rating	<p>Here you can specify that certain payment types are only available to users /buyers who have at least the defined creditworthiness index. You can enter the credit rating index for each user under the menu item <i>Manage User User Advanced</i>.</p> <p>If you have ordered the Protect module from PAYONE, you can automatically deposit this value with the respective user / buyer using the credit check.</p>

Settings for payment types without the PAYONE indicator have no effect on processing via PAYONE.

Subconfiguration

Subconfiguration

The global configuration settings for communication with the PAYONE platform are made under *PAYONE Configuration > PAYONE Payment Settings*.



Connection Settings

▼ Connection-configuration

? PAYONE Merchant ID

? PAYONE Portal ID

? PAYONE Portal Key

? PAYONE Sub-Account ID

? Referencenumber prefix (optional)

sha2-384 (empfohlen) ? Hash Method

Field	Description
PAYONE Merchant ID	You will find your PAYONE Merchant ID at the top right of the PAYONE Merchant Interface (PMI) and on all PAYONE invoices.
PAYONE Portal ID	Please enter the ID of the PAYONE payment portal you want to use to process the payments. The Portal ID can be found in the PAYONE Merchant Interface (PMI) under the menu item <i>Configuration > Payment Portals</i> .
PAYONE Portal Key	The configuration can be found in the PAYONE Merchant Interface (PMI) under the menu item <i>Configuration > Payment Portals [Edit] Tab [Advanced] Key</i>
PAYONE Sub-Account ID	Please enter the ID of the sub-account you want to use to process the payments. The ID can be found in the PAYONE Merchant Interface (PMI) under the menu item <i>Configuration > Accounts</i>

Reference number Prefix	<p>Here you can configure how the reference number is supplemented to ensure uniqueness for the transfer to PAYONE.</p> <p>This setting is required, for example, if you are running the extension on a test system and a production system.</p>
Hash Method	<ul style="list-style-type: none"> • md5 • sha2-384 <p>This setting corresponds to the hash setting in your payment portal.</p> <p>The PMI and shop settings have to match for credit card payments to work correctly. We strongly recommend setting both to sha2!</p>

General information

? Send article list

? Save order before authorization

Field	Description
Send article list	<p>Here you can configure that the article information is also transferred to PAYONE.</p> <p>This option only needs to be activated if you have booked the Invoicing module with PAYONE.</p>
Save order before authorization	<p>Here you can define whether the order is already saved before the payment confirmation. These orders are then in a wait status.</p>

Special adjustments

Some payment methods require special adjustments. The next points are only relevant to you if you use the specific payment method:

Creditcard

Creditcard

The Creditcard payment method in the extension is divided into various subtypes (card brands).

You can activate or deactivate the respective card type in the overview. You also have the option of assigning countries from which you wish to accept the card to the respective card brand. In addition, you can set for each credit card brand whether it is activated in live or test mode.

Here, the individual credit card brands, for the payment method to enable and deactivate. The setting for the payment by credit card you take with PAYONE -> Configuration

Visa	<input checked="" type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Mastercard	<input checked="" type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Amex	<input checked="" type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Diners	<input type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
JCB	<input checked="" type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Maestro International	<input checked="" type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Maestro UK	<input type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Discover	<input type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test
Carte Bleue	<input type="checkbox"/>	Assign Countries	<input type="checkbox"/> Live <input checked="" type="radio"/> Test

Local card brands should only be assigned for the respective country (e.g. Carte Bleue = France). In addition, the respective card brand must have been ordered and activated for your merchant account.

Credit Card Configuration

The Oxid Extension offers you the conformity with the "lowest" Compliance Level according to PCI DSS (SAQ A). Since in this compliance level all credit card data may only be entered in fields hosted by a PCI DSS certified service provider, our extension uses iFrames that are integrated into the checkout. However, these do not inherit the CSS of the shop template, but contain their own style. You can use the following settings to customize these fields.

- Creditcard

hosted-Iframe Request-type

Custom styles hosted-Iframe

Input-configuration	Type	Digits	Max-digits	Iframe	Width	Height	Style	CSS
Creditcardnumber	Numeric	30	16	Standard	200px	20px	Standard	
CVC security code	Numeric	30	4	Standard	200px	20px	Standard	<input type="checkbox"/> Use CVC as mandatory field
Validty month	Selection	2	2	Custom	50px	20px	Standard	
Validty year	Selection	4	4	Custom	80px	20px	Standard	

Standard-style

Input: Selection

Input-fields: border: 1px solid #000000; border-radius: 2px; border: 1px solid #000000; border-radius: 2px;

Iframe: Width: 200px; Height: 20px;

Error-output

Active:

Language: German

Field	Description
Request-type	<ul style="list-style-type: none"> hosted-Iframe AJAX <p>Make sure to always use "hosted iFrame". Only merchants with a PCI DSS certification level of SAQ A-EP or greater are allowed to use AJAX. We still strongly suggest using hosted iFrame!</p>
Input-configuration	Here you can set separate parameters for the individual fields of the credit card query.
Type	<ul style="list-style-type: none"> Numeric - Only numbers are allowed and for mobile devices the numeric keyboard is used input type="tel". Password - input type="password" Text - input type="text" Selection - drop-down list

Digit-count	Length of the field in characters (HTML attribute size)
Max-digits	Maximum length of input (HTML attribute maxlength)
Iframe	<ul style="list-style-type: none"> • Standard - Uses width and height from standard style • Custom - Uses width and height from the following fields
Width	CSS - Specify width
Height	CSS - Indication of height
Style	<ul style="list-style-type: none"> • Standard - Uses CSS specification from <i>Standard</i> • Custom - Uses CSS specification from the following field
CSS	Specification of CSS properties for field <div style="background-color: #f0e6e6; padding: 5px; margin-top: 5px;"> The use of the attribute "url" leads to a non-display of the field </div>
Standard-style	
Input-fields	<ul style="list-style-type: none"> • Input - CSS specification for all input fields (HTML input) • Selection - CSS specification for all selection fields (HTML select)
Iframe	<ul style="list-style-type: none"> • Width - CSS specification • Height - CSS specification
Error-output	
Active	Enables error output in checkout related to credit card entries.
Language	Selection of the display language for the error messages.

PAYONE Direct debit

PAYONE Direct debit

In the direct debit area, you can make settings with regard to the SEPA procedure (Single European Payments Area).

▼ Lastschrift

Eingabe der Bankdaten

Liste der unterstützten Kontoländer.
 Für Mehrfachmarkierung STRG-Taste gedrückt halten.

Nur bei Deutschen Konten

zusätzlich Kontonummer/Bankleitzahl anzeigen
 BIC abfragen

Mandatserteilung

Die Mandatserteilung erfolgt mit dem kostenpflichtigen Request "managemandate". Dieser Request beinhaltet einen bankaccountcheck. Allerdings ist hier keine Abfrage der POS-Sperlliste möglich.

Mandatserteilung aktiv

Download Mandat als PDF

Diese Option kann nur ausgewählt werden, wenn bei PAYONE das Produkt "SEPA-Mandate als PDF" gebucht wurde.

Download Mandat als PDF

Field	Description
countries	Selection of countries for which direct debit may be offered.

Account number Display bank sort code	For German accounts, it is still possible to display the account number and bank sort code in addition to the IBAN / BIC. With this selection you activate the display.
Active mandate allocation	Activates the mandate management of PAYONE.
Download mandate as PDF	Here you can define whether the buyer receives a download of the mandate from PAYONE at the end of the checkout.

PayPal

PayPal

▼ PayPal

? Rechnungsadresse bei fehlender Lieferadresse als Lieferadresse übergeben.

Hier können Sie die verwendeten PayPal Express Logos hinterlegen.

Aktiv	Sprache	Logo	Hochladen	Standard
<input checked="" type="checkbox"/>	Deutsch	 Schnell, einfach, sicher	Durchsuchen... Keine Datei ausgewählt.	<input checked="" type="radio"/>
<input checked="" type="checkbox"/>	English	 Fast, easy, secure.	Durchsuchen... Keine Datei ausgewählt.	<input type="radio"/>

Weitere Sprache hinzufügen

Field	Description
In case of missing delivery address, the billing address will be handed over as delivery address.	If no explicit delivery address or a different delivery address has been specified, the billing address will be transmitted as the delivery address for the payment method PayPal - if the checkbox is activated.
active	Activates the entry
language	Language to which this entry applies. Only languages created in the OXID eShop are displayed.
logo	Preview of the uploaded logo, which will be used later in the checkout.
upload	At this point the logo can be selected.
standard	If activated, the entry or logo of this entry will be the default for all languages where no logo is available.

Barzahlen

Barzahlen

To activate the payment method, we recommend that you copy the display at: <https://integration.barzahlen.de/de/designanforderungen>

Example:



Example Code

```
<label for="payment_barzahlen">
  
</label>

Mit Abschluss der Bestellung bekommen Sie einen Zahlschein
angezeigt, den Sie sich ausdrucken oder auf Ihr Handy
schicken lassen können. Bezahlen Sie den Online-Einkauf mit
Hilfe des Zahlscheins an der Kasse einer Barzahlen-
Partnerfiliale.<br/><br/>
<strong>Bezahlen Sie bei:</strong>











```

Unzer Payments

Unzer Payments

▼ Payolution

 Payolution im B2B-Modus betreiben

 Firmenname

 Payolution Benutzername

 Payolution Passwort

Field	Description
Operate Payoluti on in B2B mode	If the B2B mode is activated, it is automatically assumed that it is a B2B transaction if the "Company" field was executed when entering the address. To check the creditworthiness of the company, further information such as the commercial register number is then requested in the checkout.
Compa ny's name	The full name of the company must appear here. The name will be used in the privacy policy.
Payoluti on Userna me	In order to retrieve the installment purchase draft contract, the user name assigned by Paysafe must be stored here.
Payoluti on Passwo rd	The password assigned by Unzer must be stored here in order to retrieve the installment purchase draft contract.

Ratepay

Ratepay

▼ RatePay

RatePay Settings

? Use RatePay in B2B mode

RatePay profiles

Shop-ID: Currency: EUR ▼ RatePay payment method: RatePay Rechnung ▼ Delete profile

Add profile

For Ratepay Invoice to work, please add your profile ID and provide the corresponding currency.

When B2B mode is activated and the company name specified by the user, the VAT ID no. is requested. For B2C customers the date of birth is requested instead.

Amazon Pay

Amazon Pay

▼ AmazonPay

Amazon Seller-ID

Amazon Client-ID

Amazon-Konfiguration von Payone abrufen

Amazon Pay (Standard) ▼ Amazon Button Typ

Gold (standard) ▼ Amazon Button Farbe

Immer Synchron ▼ Amazon-Modus

Automatisch (Bei SSL "Popup" und ohne "Redirect") ▼ Loginmethode

Field	Description	Example
Amazon Seller ID	Displays the current Seller ID	
Amazon Client ID	Displays the current Client ID	

Retrieve configuration from PAYONE	<p>click this button to retrieve the current configuration from PAYONE.</p> <p>This payment method won't work before the configuration has been saved!</p>	
Amazon Button Type	<ul style="list-style-type: none"> • Amazon Pay (standard) • Pay (slightly smaller) • Amazon Pay (super small) 	
Amazon Button Color	<ul style="list-style-type: none"> • Gold • Light grey • Dark grey 	
Amazon Mode	<ul style="list-style-type: none"> • Always Synchronous • Asynchronous on failure - can have better conversion rate, but can complicate your workflow 	
Login method	<ul style="list-style-type: none"> • Automatic - recommended setup • Popup - only works for SSL-secured Shops • Redirect 	

Integration Settings in Seller Central

Please enter the following URL under Integrator-URL in the item "Integration settings" in Seller Central: <https://gpc-sys.pay1.de/gpc/amazon/1.0/notify> - the "Seller URL" may remain empty. This URL ensures that the shop receives all notifications from Amazon.



The screenshot shows the 'Integrationseinstellungen' page in Seller Central. At the top, there is a navigation bar with 'amazon pay', 'BESTELLUNGEN', 'INTEGRATION', 'BERICHTE', and 'KUNDENZUFRIEDENHEIT'. Below the navigation bar, the page title is 'Integrationseinstellungen'. A message says 'Klicken Sie auf Bearbeiten, um Ihre Integrationseinstellungen zu überprüfen und zu bearbeiten.' followed by a link 'Wissen, Informationen'. Under 'Integrationsinstellungen', there is a section for 'Sofortbenachrichtigungs-Einstellungen'. It contains two input fields: 'Händler-URL' and 'Integrator-URL'. The 'Integrator-URL' field is highlighted with a red box. At the bottom of the form, there are two buttons: 'Abbrechen' and 'Aktualisieren'.

Also please make sure to store all your shop URLs as allowed Javascript Origin in Seller Central.

1. From the Seller Central home page, select "Integration - Integration Central" from the navigation bar on top-left side
2. From Integration Central page, scroll down to the "Manage client ID/store ID(s)" section, and click "View client ID/store ID(s)"
3. If you have an existing client or Store ID registered, review the configuration of the selected store. You can click on the "Edit" link on the right side to edit information
4. If you click on the "Edit" button, you can edit all the details of the client configuration
5. From STEP 3, if you click on the "Create new configuration" link on top, you will be able to create a new client configuration providing all the relevant information

Client-ID/Store-ID [?](#)

Client Secret [?](#)

Beschreibung
Payone test account

URL zur Datenschutzrichtlinie [?](#)

JavaScript-Ursprünge [?](#)

Rückleitungs-URLs [?](#)

Additionally, the Allowed Return URL has to be set to `<shoproot>/index.php?cl=user&fnc=fcpoamazonloginreturn`

Allowed Return URLs: [?](#)
(Optional)

PAYONE Secure Invoice

PAYONE Secure Invoice

A separate payment portal must be used to operate the PAYONE secured invoice payment method.

▼ Secure Invoice (rec/POV)

PAYONE Portal ID (for payment Secure Invoice)

PAYONE Portal Key (for payment Secure Invoice)

Field	Description
PAYONE Portal ID	Please enter the ID of the PAYONE payment portal you want to use to process the payments for Secure Invoice. The Portal ID can be found in the PAYONE Merchant Interface (PMI) under the menu item Configuration Payment Portals.
PAYONE Portal Key	Please enter the key here to protect the data communication against manipulation. This must be identical to the key stored in the associated payment portal for Secure Invoice. <div style="background-color: #e6f2ff; padding: 5px;">The configuration can be found in the PAYONE Merchant Interface (PMI) under the menu item <i>Configuration Payment Portals [Edit] Tab [Advanced] Key</i></div>

Paydirekt

Paydirekt

▼ Paydirekt

[?](#) Design of Paydirekt-Express button

[?](#) Webaddress (URL) to page of your shipping terms

[?](#) Deliveryset to use for PaydirektExpress orders

Field	Description
-------	-------------

Paydirekt-Express button	At this point you can choose which design of the Paydirekt-Express-Button you want to use in the checkout. The following buttons are available for selection:			
	Green	Green 2	White	White 2
				
Webaddress shipping terms	Entering a webaddress for your Shipping Terms is mandatory for usage of the Paydirekt Express payment method.			
Delivery set	Please choose the matching deliveryset for your PaydirektExpress orders			

6

Editing the orders

Orders placed via the PAYONE Extension for Oxid are listed as usual in the order overview of Oxid. Order processing differs depending on the authorization method used to process the order.

Capture

Orders placed using the authorization method "Preauthorization" are given the status "On Hold" after the order has been placed. Only a status change to "Processing" activates the claim on the PAYONE platform and initiates (where possible) the collection of funds. Set the status to "Processing" and click on the blue "Update" button on the right. The collection is then initiated on the PAYONE platform.

Refund

Credit notes use the familiar Oxid credit note process. A click on the button "Refund" in the order opens the menu for credit notes. Here you can enter the amount credited and a reason. Important: "Refund manually" does not credit the money on the payment method, but only in Oxid. Use this option only if you do not want to transfer money back or if you use other ways than the PAYONE platform.

7

Extended configurations

Here you will find separate setting options that allow you to customize our plugin more precisely to your needs.

Protect

Under the menu item *PAYONE Protect* you can configure credit and address checks as well as bank account checks.

Operating Mode

Betriebsmodus Livemodus 
 Testmodus

Here you can specify for the credit standing check whether the checks are carried out in test or live mode.

The Protect module must be enabled for your merchant account to use these options. Incorrect configuration leads to unwanted interruptions in the checkout process.

Credit Assessment

Here you can specify whether and in what form creditworthiness checks are to be carried out during the checkout process.

Consumerscore check	<input type="radio"/> Do not perform consumer score check ? <input type="radio"/> Infoscore (Hard features) ? <input type="radio"/> Infoscore (All features) ? <input type="radio"/> Infoscore (All features + Consumerscore) ? <input checked="" type="radio"/> Boniversum VERITA Score
Moment of consumerscore	<input checked="" type="radio"/> Before paymenttype selection ? <input type="radio"/> After paymenttype selection
Lifetime credit check in days	<input type="text" value="0"/> ?
Credit check up from minimum value of goods (€)	<input type="text" value="1"/> ?
Standard credit index	<input type="text"/> ?

Field	Description
Consumerscore check	<ul style="list-style-type: none"> • Do not perform consumer score check - no request is made to the PAYONE platform. • Infoscore (Hard features) - Checking for hard characteristics via infoscore (e.g. consumer insolvency proceedings, arrest warrant for affidavit or enforcement of affidavit) • Infoscore (All features) - Examination for so-called "hard" negative features (see above) and "medium" negative features (e.g. order for payment order, enforcement order or enforcement) and "soft" negative features (e.g. collection dunning procedure initiated, continuation of out-of-court collection dunning procedure after partial payment, discontinuation of out-of-court collection dunning procedure due to hopelessness) • Infoscore (All features + Boniscore) - Checking for all characteristics (see above) and delivery of the BoniScore, which as a score value enables a higher selectivity for existing negative characteristics. • Boniverse VERITA Score - Check for VERITA-Scores via Boniversum
Moment of consumerscore	<ul style="list-style-type: none"> • Before paymenttype selection • After paymenttype selection - you can select the creditworthiness index for the payment type so that a check is only carried out for certain payment types.
Lifetime credit check in days	Number of days for which the credit standing value returned is valid. No new credit checks will be carried out for the set period for the relevant shop buyer / user until the set period expires. If this field is empty, a request is always made.
Credit check up from minimum value of goods (€)	Market-basket value from which a credit check is carried out. If this field is empty, a request is always made.
Standard credit index	The customer receives this credit rating index when he registers. Purpose: If the customer has not yet been checked and the check only takes place above a certain goods value, this is the credit rating index which is taken into account until the first actual check. If this field remains empty, the OXID standard is set (1000).

Please make the settings for the credit check with caution. Incorrect configurations can result in errors in the checkout process and unwanted costs due to an increased number of queries and an unnecessarily high risk of payment defaults. You should only use the credit standing check for payment types that entail a payment default risk for you (such as open invoices or direct debits). You configure this via the setting "Credit rating index" in the configuration of the respective payment type. You should also indicate in your shop in an appropriate manner that you are conducting credit checks via infoscore Consumer Data GmbH.

Address Validation

Here you can specify whether and in what form the address checks should be performed and how the OXID eShop should behave if certain results apply.

Addresscheck

Do not perform addresscheck ?
 AddressCheck Basic ?
 AddressCheck Person ?
 Boniversum Addresscheck Basic
 Boniversum Addresscheck Person

Personstatus deduction handling

Personstatus Deduction ?

person can be confirmed for this address 0

surname known 150

first name & surname unknown 300

ambiguity in name and address 250

cannot be delivered 400

person deceased 500

postal address details are incorrect 400

Commit corrected addresses ?
 Check delivery address ?
 If postal address is incorrect, users will be sent back to the user form.

Field	Description
Addresscheck	<ul style="list-style-type: none"> • Do not perform addresscheck - No address check is performed. • AddressCheck Basic - Address check for existence (street number, postcode, city, country) as well as addition and correction of address (possible for addresses from Germany, Austria, Switzerland, the Netherlands, Belgium, Luxembourg, France, Italy, Spain, Portugal, Denmark, Sweden, Finland, Norway, Poland, Slovakia, Czech Republic, Hungary, USA, Canada). • AddressCheck Person - Checking whether the person is known at the address given, checking the existence of the address and supplementing and correcting the address (Germany only). • Boniversum Addresscheck Basic • Boniversum Addresscheck Person
Commit corrected addresses	An address corrected by the PAYONE platform is adopted
Check delivery address	<p>A different delivery address will also be checked on the basis of the selected address check.</p> <p>If the option "<i>Apply corrected address</i>" is selected, corrected delivery addresses will also be applied.</p>
If postal address is incorrect, users will be sent back to the user form	If the described condition applies, the user is asked again to enter his invoice /delivery data in the checkout.

Bank details check

Here you can configure whether and in what form bank details should be checked during the checkout process when the payment type *Direct Debit* is selected.

Check bank account

Inactive ?
 Active
 Active, with check against POS-CRL
(Only payment method for germany)

Field	Description
-------	-------------

Check bank account	<ul style="list-style-type: none"> • Inactive - No check of the bank details • Active - The system checks the plausibility of the account details. <p>No check is made for the existence of the bank details or account coverage.</p> <ul style="list-style-type: none"> • Active, with check against POS CRL - A check of the bank details for plausibility and a check against the POS block list is performed. <p>Here, too, no check is made for the existence of the bank details or coverage of the account. The POS block file contains account connections with open chargebacks from stationary trading.</p>
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Transaction Status redirects

Transaction Status redirects

▼ Transaction status redirects

No logs (Default) Logging of transactionstatus redirects

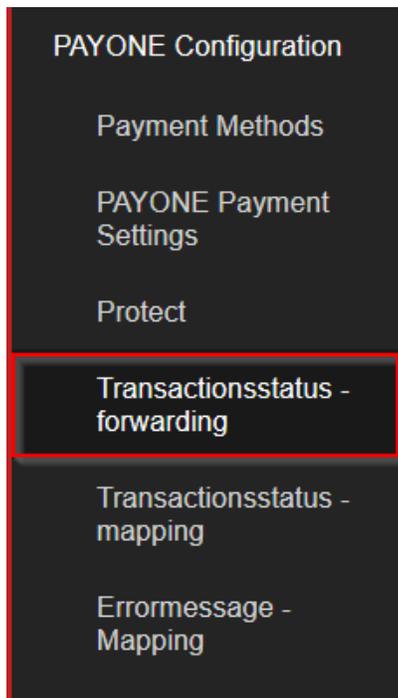
Direct redirect (Standard) Method of statusmessage redirecting

10 Timeout in seconds for direct redirects

Field	Description
Logs	With this option activated, you can log activity of transactionstatus redirects. Content of this logging are landing in file <i>fcpo_message_forwarding.log</i> in your shops log folder.
Redirect-Method	<p>Direct redirect - Using this method will directly redirect the transaction after receiving it. This mode offers a high redirection speed and a moderate transaction security.</p> <p>Delayed by Cronjob - Instead of directly redirecting the statusmessage, this method collects incoming messages and will redirect them after calling a cronjob. This mode offers a very high transaction security. The speed of redirecting statusmessages depends on the setup of your server.</p>
Timeout	For offering direct redirects without any interruptions, there is a need for having a timeout for mode "Direct redirects".

Transaction Status Forwarding

Transaction Status Forwarding



Transaction status forwarding enables you to transfer the payment status to other systems, such as Materials Management or Logistics.

Transactionsstatus - forwarding

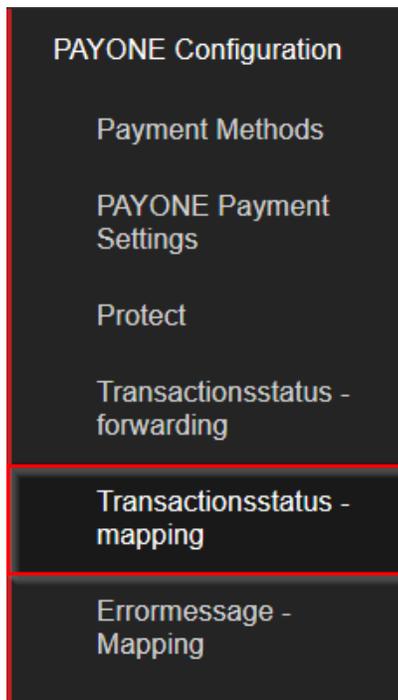
status	URL	timeout	
appointed	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
appointed	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
capture	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
paid	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
underpaid	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
cancelation	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
refund	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
debt	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
remainder	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
vauthorization	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
vsettlement	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
transfer	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete
invoice	<input type="text" value="http://p.payone-office.de/transaction.php?step=call&reason=01.010"/>	20	X delete

Save add

Field	Description
status	The status sent by PAYONE.
URL	Enter the receive URL to which the status is to be forwarded.
timeout	Number of seconds to wait until the status is accepted.
Delete	Here you can delete the respective forwarding.
Save	Saving saves all redirects in the database.
Add	You can add as many redirects as you like. Also multiple forwarding for one and the same status.

Transaction Status Mapping

Transaction Status Mapping



The transaction status mapping is used to use the PAYONE status in order to have the orders processed according to your needs in an appropriate shop status.

Transactionsstatus - mapping

payment-method	PAYONE status	shop - status	
PayPal	appointed	New	X delete
PayPal	capture	Finished	X delete
PayPal	paid	Finished	X delete
PayPal	cancellation	Problems	X delete
PayPal	debit	Finished	X delete

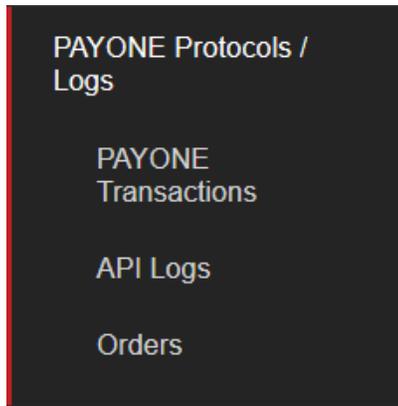
Save | add

Field	Description
payment-method	The payment type for which the mapping is to apply.
PAYONE status	The status sent from PAYONE to the shop.
shop-status	The status that the orders should assume when the configured PAYONE request is processed in the shop.
delete	Here you can delete the respective mapping.
Save	Saving saves all mappings in the database.
add	You can add any number of mappings. Please note, however, that only one mapping exists for a payment type and PAYONE status combination. This may lead to inconsistencies.

Logs

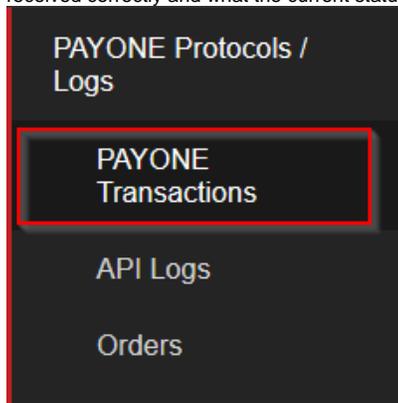
Logs

Within the menu item *Protocols/Logs* you will find all information about processed payments, the communication with the PAYONE platform as well as the order overview.



Transactions

The *Transactions* submenu item displays notifications received from the OXID eShop of the transaction status of the PAYONE platform for each order and transaction. If there are any errors, you can find out here whether the transaction status was received correctly and what the current status is for a transaction.



Overview

In the overview you can see all received and processed messages of the transaction status of the PAYONE platform. Filter options are available above the individual columns.

TIMESTAMP	ORDER NO.	TRANSACTION NUMBER	PAYMENT METHOD	CUSTOMER E-MAIL	PRICE AMOUNT	STATE
2019-05-14 09:14:03	2	1000000	cc	Oliver.Kubasch@laposte.com	95,00 EUR	approved
2019-05-14 09:14:04	3	1000001	cc	Oliver.Kubasch@laposte.com	479,00 EUR	approved
2019-05-14 09:21:00	2	1000000	cc	Oliver.Kubasch@laposte.com	95,00 EUR	paid
2019-05-14 09:21:25	3	1000001	cc	Oliver.Kubasch@laposte.com	479,00 EUR	paid
2019-05-14 09:21:36	4	1000002	cc	Oliver.Kubasch@laposte.com	300,00 EUR	approved
2019-05-14 09:21:36	5	1000003	fnc	Oliver.Kubasch@laposte.com	325,00 EUR	approved
2019-05-14 09:26:11	5	1000003	fnc	Oliver.Kubasch@laposte.com	325,00 EUR	paid

NO TRANSACTION SELECTED

Field	Description
time	Time at which the transaction status was received.
order number	The order number of the order in the OXID eShop.
transaction number	The unique number of the transaction (TXID). This number is assigned by the PAYONE platform.
payment method	The payment type used within this transaction is displayed here. The following abbreviations are possible: elv - Direct debit cc - credit card rec - invoice cod - cash on delivery sb - online bank transfer wlt - e-Wallet (e.g. PayPal) fnc - Financing (e.g. Klarna)
customer email	The e-mail address of the customer that was specified in the order.

amount	The amount in the currency used.
status	This displays the status transmitted by the transaction status of the PAYONE platform. An explanation of the individual statuses can be found in the technical documentation of the PAYONE platform in the PAYONE Merchant Interface (PMI) under <i>Downloads Documentation</i> .

Transaction details

TIMESTAMP	ORDER NR.
2019-05-14 09:14:53	2
2019-05-14 09:16:54	3
2019-05-14 09:21:00	2
2019-05-14 09:21:25	3
2019-05-14 09:23:56	4
2019-05-14 09:32:56	5
2019-05-14 09:36:11	5

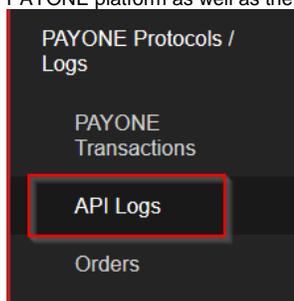
PAYONE Transactions

TXACTION	appointed
PORTALID	
AID	
CLEARINGTYPE	elv
TXTIME	2019-05-14 09:13:31
CURRENCY	EUR
USERID	
ACCESSNAME	
ACCESSCODE	
MODE	test
PRICE	958
CLEARING_BANKACCTHOLDER	
CLEARING_BANKACCOUNT	
CLEARING_BANKCODE	
CLEARING_BANKNAME	

After selecting an entry in the overview, you will receive all transmitted transaction status information through the PAYONE platform to your OXID eShop. This allows you to track at any time which data your OXID eShop has received and processed. A detailed explanation of the respective parameters can be found in the technical documentation of the PAYONE platform in the PAYONE Merchant Interface (PMI) under *Downloads Documentation*.

API logs

In the submenu *API-Logs* you will find all requests from the OXID eShop to the PAYONE platform as well as the corresponding answer of the PAYONE platform.



The only requests that are not contained in these logs are requests using the Client API. The reason for this is that these requests are sent directly from the buyer's browser (client) to the PAYONE platform for reasons of the Payment Card Industry Data Security Standard based on Ajax technology, so that your OXID eShop does not technically come into contact with sensitive credit card data.

Overview

In the overview you will find a list of all requests from the OXID eShop to the Server API with basic information. You can filter the display in the column headers by entering search terms.

TIME	CHANNEL	REQUEST	RESPONSE
2019-05-14 09:11:13	Serviceapi	generpayment	OK
2019-05-14 09:11:13	Serviceapi	generpayment	OK
2019-05-14 09:12:51	Serviceapi	managemandata	APPROVED
2019-05-14 09:13:13	Serviceapi	addmandata	APPROVED
2019-05-14 09:13:15	Serviceapi	getfile	ERROR
2019-05-14 09:13:59	Serviceapi	generpayment	OK

The entire content of the Request and Response columns is searched. The content is described in more detail in the API Log Details.

Field	Description
time	Time of the request.
channel	The channel used.
request	Type of request.
response	Parameter "status" from the response of the PAYONE platform to the request.

API Log Details

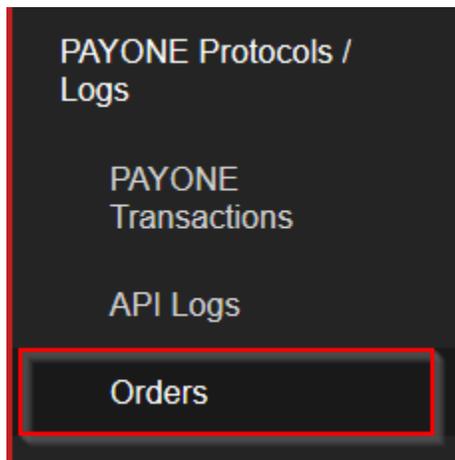
REQUEST:	RESPONSE:
add_paydata[action] profile	status OK
add_paydata[shop_id] [REDACTED]	add_paydata[delivery-address-PQ-light] no
aid 23679	add_paydata[eligibility-ratios-invoice] yes
clearingtype fic	add_paydata[delivery-address-invoice] yes
currency EUR	add_paydata[bx-int-installment-min] 60
encoding UTF-8	add_paydata[minimum-difference-buysay] 2
financingtype RPV	add_paydata[type] DEFAULT
integrator_name oxid	add_paydata[valid-payment-firstdays] 2
integrator_version C65.1.2	add_paydata[b2b-PQ-light] no
key [REDACTED]	add_paydata[interestrate] [REDACTED]
mid [REDACTED]	
mode test	
portakid [REDACTED]	
request generpayment	

After clicking on one of the requests listed in the overview, you will see all parameters of the request sent to the PAYONE platform as well as the corresponding response from the PAYONE platform.

A detailed explanation of the respective parameters can be found in the technical documentation of the PAYONE platform in the PAYONE Merchant Interface (PMI) under [Downloads Documentation](#).

Orders

The order overview is a standard functionality of the OXID eShop. The *PAYONE* tab has been added to this list in order to be able to check the payment status of an order.



Via the menu item *Manage orders Orders*, which is available by default in every OXID eShop, the same overview including the PAYONE tab is displayed as under PAYONE *Protocols / Logs Orders*.

Overview

In the overview you will find a list of all orders with basic information. As with transactions and API logs, you can filter the display in the column headers by entering search terms.

PAYONE REF. NO.	ORDER TIME	PAYMENT DATE	ORDER NO.	FIRST NAME	LAST NAME
03376166801	2019-05-14 12:47:40	2019-05-14 12:47:54	27	Colin	Conor
03376166802	2019-05-14 12:48:07	2019-05-14 12:48:16	26	Steve	Steph AM
03376166803	2019-05-14 12:37:10	2019-05-14 12:38:50	25	Steve	Steph AM
03376166804	2019-05-14 12:30:27	2019-05-14 12:31:51	24	Paul	Prade
03376166807	2019-05-14 12:24:52	2019-05-14 12:27:37	23	Dennis	Tobias
03376166806	2019-05-14 11:09:08	0000-00-00 00:00:00	22	Dennis	Tobias

Field	Description
order time	Time of order.
Paid	Time for reporting the payment from the PAYONE platform.
Order no.	Order number of the OXID eShop.
client	Name, first name of the customer.
PAYONE reference number	The reference number passed to the PAYONE platform for unique identification. The reference number is stored in the "reference" parameter.

PAYONE Tab

In the PAYONE tab you will find the transaction account in the context of the order, in which all receivables and payments are displayed. This is based on the OXID eShop requests via the Server API to the PAYONE platform as well as feedback on the transaction status from the PAYONE platform.

You also have the option of capturing payments for pre-authorized payment transactions and refunds.

Reference number	Transaction	Transaction	Transaction	Transaction
03376166808	03376166808	03376166808	03376166808	03376166808
PAYONE Transaction Number (ord)	Order Transfer	Transaction	Transaction	Transaction
Date of Payment	Order Transfer	Transaction	Transaction	Transaction
Order	Order Transfer	Transaction	Transaction	Transaction
Reference Number (optional) - other	Order Transfer	Transaction	Transaction	Transaction
Return to EUR	0,00	Exclude	Exclude	Exclude
				Balance: 0,00 EUR

Field	Description
reference number	The reference number passed to the PAYONE platform for unique identification. The reference number is stored in the "reference" parameter.
PAYONE Process number (TXID)	The transaction number under which the transaction was processed in the PAYONE platform.
method of payment	Payment type with which the order was executed.

payment details	Depending on the payment method, detailed information about the payment is listed here. For credit card payments, the fields Card type and Masked card number are displayed here as information.
amount	Depending on the payment status of the order, you can trigger a credit note (refund) or carry out a payment collection (capture) at this point. <div style="background-color: #f0f0f0; padding: 5px;">In the accounts receivable management in the PAYONE Merchant Interface (PMI) there are more far-reaching possibilities for the execution of captures, refunds etc. available. In addition, you can trigger these transaction types via your merchandise management system or/and? via the server API of the PAYONE platform.</div>
transaction account	All receivables and payments for the purchase order are displayed here in the form of a transaction account. All negative amounts are displayed in red. Click on " <i>Time</i> " to open the corresponding transaction status.
